

AWS Educate – Frequently Asked Questions (FAQs)

1. Who can join AWS Educate as a part of this initiative?

Learners who are provided access through Cultus will be able to join the platform. They should be 18 years or older who wants to learn cloud computing can register. No prior technical experience is required.

2. Does AWS Educate cost anything?

No. AWS Educate is completely free for learners as part of this initiative.

3. Do I need prior coding or cloud knowledge?

No. AWS Educate is designed for beginners and starts with cloud fundamentals before progressing to more advanced topics.

4. How do I register?

Create an AWS Builder ID using your email address, then complete the registration process in the cultus website.

5. What is an AWS Builder ID?

An AWS Builder ID is a personal profile that allows you to access AWS learning services such as AWS Educate, AWS Skill Builder, AWS re:Post, and more using a single login.

6. Do I need an AWS Builder ID to use AWS Educate?

Yes. An AWS Builder ID is required to access AWS Educate and other AWS learning services.

7. Can I use the same email address for AWS Builder ID and AWS Educate?

Yes. It is recommended to use the same email address for both accounts to avoid login issues.

8. I am unable to create my AWS Educate account. What should I do?

Ensure that you have first created an AWS Builder ID, verified your email address, and followed the registration steps correctly. If you still face issues, contact your instructor or AWS Educate Support.

9. I did not receive the verification email. What should I do?

Check your Spam or Junk folder first. If you still cannot find it, request a new verification email or contact AWS Educate Support.

10. What if I forget my password or cannot log in?

Use the **Forgot Password** option on the login page. If the issue persists, contact AWS Educate Support.

11. What is AWS Educate?

AWS Educate is a learning platform from Amazon Web Services (AWS) designed to help learners build foundational cloud computing and AI skills through self-paced courses, hands-on labs, and digital badges.

12. What will I learn?

You are required to complete any two of the 3 courses mentioned below on priority;

- Cloud 101
 - Introduction to Generative AI
 - Machine Learning Foundations
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13. Where do I find the 3 courses?

You'll first need to login to your AWS educate account through the link shared by Cultus.

- Once you login, you need to Search the 3 course names that you are required to complete.
 - You can also use the left side panel to filter courses.
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14. Are there hands-on labs?

Yes. In some courses there are hands on labs.

15. Is there a deadline to complete AWS Educate courses?

AWS Educate courses are generally self-paced and do not have a fixed completion deadline. However, if you are enrolled through a training partner or institution, you should complete the assigned courses within the timeline provided by your instructor.

16. Can I complete multiple learning paths at the same time?

Yes. You can enroll in and complete multiple learning paths simultaneously at your own pace. However you need to complete the courses mentioned by the Cultus team at the start of the program.

17. Can I retake a course after completing it?

Yes. You can revisit completed courses anytime to review the content and refresh your knowledge.

18. Do I need to install any software before starting AWS Educate?

No. Most AWS Educate learning content is browser-based. No additional software installation is required.

19. Which browser is recommended for AWS Educate?

For the best experience, use the latest version of:

- Google Chrome
 - Microsoft Edge
 - Mozilla Firefox
 - Safari
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20. Can I access AWS Educate on more than one device?

Yes. You can sign in to your AWS Educate account from multiple devices using your AWS Builder ID credentials.

21. Are AWS Educate labs free?

Yes. All hands-on labs included in AWS Educate are provided at no additional cost to learners.

22. What internet speed is recommended?

A stable broadband internet connection is recommended, especially for watching videos and completing hands-on labs.

23. How much time does it take to complete a learning path?

The completion time depends on the learning path. Beginner courses may take only a few hours, while comprehensive learning paths may take several weeks if completed part-time.

24. Can I access AWS Educate on mobile devices?

Yes. Most learning content can be accessed through a web browser on **desktops, laptops**, tablets, and mobile devices. However, a laptop or desktop is recommended for the best lab experience.

25. Will I receive certificates?

Learners earn digital badges after completing eligible learning paths. These badges can be shared on LinkedIn or added to resumes.

26. Do I receive a badge for every course?

No. Digital badges are awarded only for eligible learning paths or achievements. Not every course provides a badge.

27. Where can I view my earned badges?

Your earned badges can be viewed in your AWS Educate profile, Credly account linked with same email and shared on platforms such as LinkedIn.

28. Can AWS Educate help me prepare for the AWS Certified Cloud Practitioner (CLF-C02) exam?

Yes. AWS Educate provides foundational cloud knowledge that supports preparation for the AWS Certified Cloud Practitioner certification. However, additional study is recommended before taking the exam.

29. Can I use AWS Educate after graduation?

Yes. Your AWS Educate account generally remains available as long as the program supports your account and you comply with its terms of use.

30. Does AWS Educate help with jobs?

Yes. Eligible learners (18 years and older) can access the AWS Educate Job Board to explore internships and entry-level cloud career opportunities. Availability may vary by region.

31. Who should I contact if I have questions?

If you need assistance, you can contact:

- Your instructor or training coordinator
 - AWS Educate Support for account-related or technical issues
 - you can mail us at support@cultusedu.com in case your issue is still unresolved
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